How to use **Express Care® Online**

Cleveland Clinic Canada

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Under Service Key:

For **domestic** students, enter: **DOMSAGBC** For international students. enter: INTSAGBC

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On the "Your Visit" page, you can type the reason for your visit.

Check the Notice of Privacy box. Then click "Continue".

Share my Health Sum hary and 🚺 🛈 dication History

I have received & agree to the Terms of Use, Patient

Acknowledgement & Consent, and Privacy Practices. Paper copies

of these documents available upon request **(**)

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names.

You'll want you provider to b to see and he you. Make sur allow access vour micropho and camera.

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You'll be directed to a virtual waiting room, and after a short wait, you can video chat live with the provider you selected to discuss your health concerns.

Waiting Room Cance e Ha Your visit will I

Questions?

1.844.338.3355 expresscarecanada@ccf.org







When the app is launched, scroll to the bottom of the home screen and click "Sign Up for Cleveland Clinic Express Care".

Enter your personal details, and create a password. Use your email address for your username.



Get Starter

My child

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Once you've selected the provider, you'll see the "Get Started" page. Select who the visit is for, then click "Continue".



To get started, download the free Cleveland Clinic Express Care Online app on your mobile device.

Once you're signed in, select

available clinicians. Select the

provider you want to see. You

"George Brown College".

can also review bios of the

clinicians by clicking on their

You will see a page of

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To sign up from your laptop or desktop, go to: clevelandclinicmycareonline.org/landing.htm

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