

ONLINE CLAIMS SUBMISSION

A GUIDE TO CREATING YOUR ONLINE PROFILE

1. 

Visit www.wespeakstudent.com

Select your school, and click on the “eProfile” tile.

2. 

Click “Register Now”.

You must have an active insurance status and valid e-mail address to register.

- Your Group Number is: 514051
- Your Certificate Number is: 0 _____ B
(Please replace the letter A with a 0 at the front of your Student ID)

Example: If your student ID is A12345678
your certificate number is 012345678B.

Direct deposit is optional.

You can sign up any time under “My Account”.

3. 

You will receive an email confirmation from “eProfile System” containing your login information.

Make sure to log into your account within 15 days, otherwise your registration information will expire.

4. 

You are finished!

IF YOU HAVE ANY QUESTIONS CONTACT WESPEAKSTUDENT:

Toll Free Help Line: 1-800-315-1108 Email: help@aclstudentbenefits.com

Online Chat: www.wespeakstudent.com

ACCESS YOUR BENEFITS ONLINE

With your online profile you can:

- Submit claims online (see ⓘ note below)
- Track your recent claims
- Subscribe to direct deposit
- Monitor benefit coverage
- Update your personal information

DO NOT USE YOUR ONLINE PROFILE FOR THE BELOW



- Hospital & physician visits
- Emergency room visits
- Walk-in clinic
- Blood tests
- X-rays & ultrasounds
- Diagnostic imaging

These claims must be submitted by MAIL ONLY.

You can download your claim forms at www.wespeakstudent.com. Please ensure that if you pay any expenses yourself, you obtain original receipts and mail complete forms to the address on the form.

DRUG, DENTAL, EXTENDED HEALTH CLAIMS

These can be submitted online or by mail.

If you are mailing your claim, please mail your prescription drug/dental/extended health care claim directly to the address on the form.