

Online Claims Submission

A GUIDE TO CREATING YOUR ONLINE PROFILE

1.

Visit www.wespeakstudent.com

Select your school, and click on the “eProfile” tile.

2.

Click “Register Now”.

You must have an active insurance status and valid e-mail address to register.

- **Your Group Number is: 514561**
- **Your Certificate Number is: Z0 _ _ _ _ _**
(the last 8 digits of your student number)

Example: If your student ID is n12345678, your certificate number is Z012345678.

Guelph-Humber:

- **Your Group Number is: 514561**
- **Your Certificate Number is: Z00 _ _ _ _ _**
(the last 7 digits of your student number)

Example: If your student ID is 1234567, your certificate number is Z001234567.

Direct deposit is optional. You can sign up any time under “My Account”

3.

You will receive an email confirmation from “eProfile System” containing your login information.

Make sure to log into your account within 15 days, otherwise your registration information will expire.

DO NOT USE YOUR ONLINE PROFILE FOR THE BELOW



- Hospital & physician visits
- Emergency room visits
- Walk-in clinic
- Blood tests
- X-rays & ultrasounds
- Diagnostic imaging

These claims must be submitted by MAIL ONLY.

You can download your claim forms at www.wespeakstudent.com. Please ensure that if you pay any expenses yourself, you obtain original receipts and mail complete forms to the address on the form.

DRUG, DENTAL, EXTENDED HEALTH CLAIMS

These can be submitted online or by mail.

If you are mailing your claim, please mail your prescription drug/dental/extended health care claim directly to the address on the form.

IF YOU HAVE ANY QUESTIONS CONTACT:

Domestic Students

Toll Free: 1-800-315-1108

Email: help@aclstudentbenefits.com

International Students

Toll Free: 1-888-985-1552

Email: help@morcare.ca